

PRODUCT PROFILE



With Aloha Electronic Draft Capture (EDC), your servers need only swipe a credit card once to instantly access all the information necessary to process transactions. Gone are the days of keying in credit card numbers. Credit card processing can now be done from any station, eliminating the need for servers to travel back and forth between terminals and saving you and your employees valuable time.

Designed to integrate into any Aloha POS system to provide online credit card authorization, preauthorization, verification, and settlement of credit card transactions, Aloha EDC was developed specifically for the foodservice industry. This powerful restaurant automation and management tool is simple to install, easy to configure, and intuitive to use.

Supports multiple systems

Single or multi-threaded phone line applications are supported, allowing for uninterrupted multi-transaction processing. Offering support for all major credit card processors and adhering to the most current industry standards are what make this valuable add-on solution work for you.

Streamlined management features

Aloha EDC gives you the flexibility to support your operation through complete reporting and audit trail functionality, printer routing capabilities, tip processing fee collection and a simple user interface, making it easier to review and edit batches prior to settlement. In addition, it provides a number of built-in management tools, such as real-time transaction tracking, maintaining transaction history files, and customized reporting functions.

Fast, easy transactions

Fully integrated with Aloha POS, this solution provides a processing time of under 10 seconds for single transactions. Plus, the solution's multi-processor support and split-dialing capabilities rank second to none, making it easier than ever to authorize and settle multiple transactions. Aloha



Aloha Electronic Draft Capture

EDC allows you to perform split authorization and split settlement processing, ensuring that you receive the best processing rates possible.

Split authorization

Unlike many other solutions, Aloha EDC supports split authorization, which allows multiple credit cards to be authorized by one processor or by several processors. Completed transactions are collected into 'batches' that are settled with the credit card processors at regular intervals and credited to the restaurant's account.

Split settlements

Aloha EDC also supports split settlements, which means that credit card transactions for different card types can be kept in separate batches and settled independently. Transactions can be adjusted or voided by an authorized user before the settlement procedure is initiated.

Multiple connection modes

On the majority of processor systems, Aloha EDC supports all methods of connection – dial-up, SSL and TCP/IP – in order to provide greater flexibility and convenience for our customers.



Designed to fit your needs

Superior credit card processing features are what set us apart from the rest. We were the first POS manufacturer to develop a 32-bit credit card processing solution designed to fit the ever-changing needs of the foodservice industry.

Behind the cutting-edge technology stands Radiant Systems: a customer-focused company with the experience, strength and resources to provide your organization the competitive advantage it needs to be successful now and into the future. That makes Aloha EDC more than just a solid foundation for you to manage your business – *that makes it a smart business decision.*

Features:

- 100 percent Microsoft Windows compatible (98/2000/XP)
- Easy-to-learn graphical user interface
- Can be used to process certain gift cards
- User-friendly buttons that hold text and/or credit card icons
- Supports a wide variety of different processor systems
- Distinct messages like "expired" and "invalid prefix" to aid employees in completion
- Processing time between 7-10 seconds for single transactions
- Supports multi-transaction processing and split dialing
- Multi-store, multi-modem capabilities
- Fully integrated with POS for reduced transaction time
- Automatic batch settlement at End of Day available
- Settlement discrepancy and audit trail reporting functionality
- Management functions such as authorize, adjust, force, pre-authorize, refund and void
- Simple configuration handled at installation
- Options of manual entry and/or mag stripe card entry
- Tip processing fee collection
- Mock authorization when EDC is down that spools the transaction to be authorized at a later time
- Pre-authorization
- Additional incremental pre-authorization allows you to manually increment the amount based on your BOH values
- Processor-specific configurations to reduce extraneous data
- Debit card support for some processors
- Internet-based transactions for some processors

Benefits:

- Unmatched performance, functionality and features
- Fast processing time
- Superior flexibility
- Streamlined management operations
- Intuitive and easy-to-use
- Decreased training time for employees
- Aloha's renowned redundancy
- Comprehensive BOH options
- Offers support for all major credit card processors

Aloha EDC supports a wide variety of different processor systems for convenience and flexibility.

Easily configured, intuitive settings save time and money for busy restaurateurs.

For more information about Electronic Draft Capture or other Aloha products, partners, customers and services, visit our web site at www.radiantsystems.com or call us at 800.79.ALOHA.

